



MILLENNIUM SOFIA

G R A N D H O T E L

Dear Guests and Partners,

We strive to create bespoke experiences, which is the reason why "Love. Care. Share." are the values that we have embedded in the core of our service. Thus, the care for the health of our guests and employees is our prime priority.

Now, as we have welcomed our first guests, we have enhanced our efforts to create an environment that meets the highest cleanliness standards where everyone can feel safe and cared for.

That is why we are launching Millennium Prime - our commitment to the guests that they will be able to experience a care-free journey right from the moment they make their reservation, throughout every part of their stay so they will check-out happy and healthy.

Following the guidance issued by the public health authorities our initiative completely meets the expectations of the guests. It represents our standards for cleanliness and health safety, while it elevates the strict cleaning protocols that the hospitality industry already has.

Millennium Prime is our promise to set the right standards from the beginning and to keep upgrading them with time.

Millennium Prime represents our aim to create new levels of caring for the wellbeing and safety of our guests and employees while sharing the love for travel.

We have been longing to meet you. It is time to create unforgettable memories and we would love be part of it.

We look forward to safely welcoming everyone!

Sincerely Yours,

Julieta Serafimova

General Manager